

Role : Cabin Crew	
What would I have to do?	<p>Set up saloon and galley before the start of a trip</p> <p>Ensure adequate supplies are on board from the store</p> <p>Welcome passengers on board</p> <p>Display and serve drinks and snacks</p> <p>On trips with food serve cream teas, ploughman's lunches, fish & chips etc</p> <p>Give information about the purpose of the boat and the work of the Trust; answer questions from passengers</p> <p>Point out locations of interest during the cruise</p> <p>After passengers have disembarked, ensure toilet, cabin and galley are clean for the next cruise.</p>
What do I get in return?	<p>Experience of working in a team of dedicated volunteers to support the running of the Community Boat</p> <p>Full training in your role</p> <p>Opportunities to progress to other crew roles, including Deck crew, Purser, Helm and Boatmaster.</p>
How much time is needed?	<p>The cruising season is April – October, with daytime and evening cruises through the week, except Mondays.</p> <p>Shifts are 4, 5 or 6 hours long. We ask our volunteers to complete at least 2 shifts per month.</p>
What skills are needed?	<p>Customer service, friendly disposition, teamworking. Confident in dealing with emerging situations</p>

Role : Deck Crew	
What would I have to do?	<p>Make the boat ready for cruises</p> <p>Assist passengers boarding and alighting from the boat</p> <p>Provide a lookout for the Helmsman</p> <p>Operate locks</p> <p>Take lines ashore and secure the boat at moorings</p> <p>Help the cabin crew to prepare the cabin before cruises and clean up after passengers have left</p> <p>Fill the boat's water tanks</p> <p>Communicate with passengers, answering their questions</p> <p>Assist the Boatmaster as required.</p>
What do I get in return?	<p>Experience of working in a team of dedicated volunteers to support the running of the Community Boat</p> <p>Full training in your role</p> <p>Opportunities to progress to other crew roles, including Purser, Helm and Boatmaster.</p>
How much time is needed?	<p>The cruising season is April – October, with daytime and evening cruises through the week, except Mondays.</p> <p>Shifts are 4, 5 or 6 hours long. We ask our volunteers to complete at least 2 shifts per month.</p>
What skills are needed?	<p>Awareness of own and others safety friendly disposition, teamworking. Confident in dealing with emerging situations</p>