







@johnbunyanboat

### **2024 Charter Hire**

Information brochure, price list and terms and conditions www.johnbunyanboat.org 07861 620520

### Celebrate, relax and enjoy a cruise on Bedford's Great Ouse

The John Bunyan offers you a unique and fascinating venue to impress your guests with a private river cruise. A perfect venue for every occasion including wedding drinks receptions, birthdays, anniversaries, school trips, corporate functions, meetings with a difference and more...

Our season runs from April to October.

We can cater for every occasion as you cruise along the river, simply relax and admire the scenery, or enjoy dancing and entertainment on board .

### The team at John Bunyan look forward to welcoming you aboard!



### **On Board**

The boat will carry up to 50 passengers in a flexible seating arrangement to suit the nature of your trip. We recommend a maximum of 40 guests for a comfortable cruise.

The John Bunyan has bar and café facilities onboard, and hot and cold catering available to order.

For passengers with limited mobility or a visual impairment, the boat is equipped with an access lift.

The boat has a toilet onboard wide enough to accommodate a medium-sized wheelchair.

We have an inbuilt sound system and you can bring along your Music player or CD to play your personal playlists. Prefer a DJ? Stand alone sound and lighting systems can be brought aboard and the boat can be decorated to suit your function.

You may wish to provide your own entertainment on board, or ask us for contact details of performers such as musicians, DJs etc. who have worked on the John Bunyan before, or who are known to us.

Watch a quick virtual tour of the John Bunyan Boat!







### **Cruises Upstream from Priory Marina**

# **Cruise A - 2 hour cruise: Priory Marina to Bedford Town Centre through Town Lock**

Going upstream through Bedford Town Lock, St. Paul's Church can be viewed as we approach Town Bridge. We continue by Sovereigns Quay and under County Bridge before turning back to Priory Marina.

### **Cruise C - 4 hour cruise to Kempston**

We continue on from Queens Park, past the double island. Midway swinging south into Kempston turning round just short of Kempston Mill to return to the Priory Marina.

### Cruise B - 3 hour cruise to Queen's Bridge

For a slightly longer cruise we continue up to Queen's Bridge where you might catch a glimpse of the Guru Nanak Gurdwara in Queens Park before turning round and heading back. We then go downstream towards the Barns Hotel before turning again and heading back into Priory Marina.

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CASTLE MAGNING SWAN HOTEL

FREBEND

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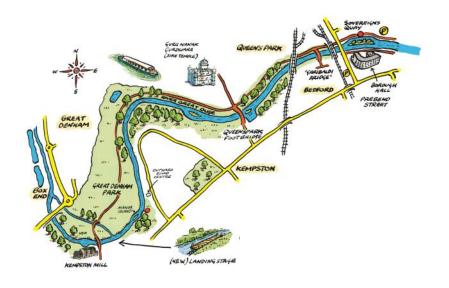
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Please note: all route preferences and timings are subject to river and weather conditions on the Booking Date



### **Cruises Downstream from Priory Marina**

# **Cruise D - 2 hour cruise: Priory Marina through Cardington Lock**

Skirting the Priory Country Park and Nature Reserve turning into Cardington Lock then along towards Castle Mill Lock before turning round to return back to Priory Marina.

# **Cruise E - 4 hour cruise: Priory Marina to Willington and return**

Cruising towards Willington and continuing through Castle Mill Lock past the earthworks associated with the Danes before turning and returning to Priory Marina.

## **Cruise F - Priory Marina To Great Barford 3 hours in each direction**

This is our premier cruise and can include a meal at The Anchor with return either by coach or boat.

The price for a one way or return journey remains the same as the 7 hour rate - a coach return journey incurs an additional cost. Please note due to steps at the venue and on the coach this cruise may not be suitable for passengers with limited mobility and wheelchair users. Please call us to discuss this cruise.

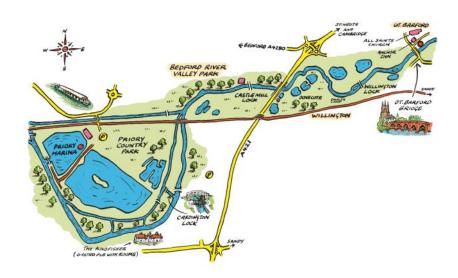
### **Cruises from Bedford Town Centre**

# Cruise G - 2 hour cruise: Sovereign's Quay to Kempston and return

Cruise upriver passing the Guru Nanak Gurdwara temple in Queens Park, Kempston Outdoor Centre and on towards Kempston Mill before returning.

# Cruise H - 3 hour cruise: Sovereign's Quay to Cardington and return

Cruise under the historic Town Bridge past Bedford Castle mound and then through the Town Lock, and along the quiet river to Cardington Lock.



### **Catering**

On board the John Bunyan, we have a range of options available for you. The Galley includes a small bar selection, tea, coffee, soft drinks and snacks. You can also order meals and drinks in advance from The JB Menu (on the next page). The JB operates a strict 'No Glass' policy. All our drinks are served in plastic glasses or paper cups.

You can supply your own catering and/or drinks if you prefer, there is a charge applicable to each and permission from the management team must be granted. Businesses looking to sell their own alcohol onboard will be required to provide a Temporary Events Notice (TENs). You may also need to allow extra time setting up; again there is a small charge for this. You are responsible for providing (paper) plates etc, and taking your rubbish away from the marina at the end of the cruise.

### Café (all trips)

### **Bar (licensed trips only)**

Water: still/sparkling	£1.00	Red, White & Rose Wine 187ml	£4.00
Cans: coke etc.	£1.50	Prosecco 200ml	£6.00
Cawston Press fruit juice	£1.50	Old Speckled Hen 440 ml	£3.00
Traditional English Tea	£1.50	Boddingtons 440ml	£3.00
Herbal/Fruit Tea	£1.50	Guinness 440ml	£3.00
Hot Chocolate (add 50p for cream & marshmallows)	£1.50	Fosters 440ml	£3.00
Latte (Instant)	£1.50	Stella Artois 440ml	£3.00
Coffee (Instant)	£1.50	Magners 440ml	£3.00
Squash Orange or Blackcurrant	£0.50	Gin & Slimline Tonic 250ml	£3.50
Biscuits	£0.60	Pink Gin and Tonic 250ml	£3.50
Crisps	£1.00	Pimms & Lemonade 250ml	£3.50
Peanuts	£1.00	Rum & Cola 250ml	£3.50
Mini Cheddars	£1.00		
Muffin or Loaf Cake	£2.75	Prices correct at time of print, but may change.	
Eat Natural Bar (GF)	£1.50		

### **Picnic Boxes**

### Cream Tea (V, GFa\*)

A delicious hand made scone with clotted cream, strawberry jam and fresh strawberries with a tea or coffee.

£9.50 per person (\*GF £10.25)

### Ploughman's Lunch (GFa\*)

Ham, cheese, half a baguette, salad, pickle, crisps and butter.

£10.50 per person (\*£11.25)

### **Vegan falafel wrap (VEG)**

Two falafel wraps with cucumber and mint dip, salad and crisps.

£10.00 per person

## Mini Afternoon Tea (Va, VEGa\*, GFa\*)

A trio of sandwiches (ham, cheese, egg and cress) sausage roll, crisps, salad, clotted cream and jam scone and a cake (brownie, lemon drizzle, shortbread or tea loaf) with tea or coffee.

£16.50 per person (\*GF or VEG £18.50)

GF/GFa—Gluten Free / Gluten Free alternative

# Hot Lunch or Supper Fish and Chip Supper

Cod & Chips, Chicken & Chips or Vegetable Pancake (V) & Chips.

£11.00 per person

We regret that we cannot offer a GF or VEG alternative on these Options

### Other options

### Cakes (v)

Choice of assorted loaf cakes or assorted muffins.

£24.00 per box of 12

### Wine

Available for pre-order only. If you're looking to celebrate, you can order Prosecco, white, red or rose wine by the bottle in advance. One bottle is 6 small servings.

£15.00 per 75cl bottle

Orders must consist of either hot or cold options, we cannot order a mix of both as we use different suppliers. Picnic and Hot catering options are subject to a minimum order of 10.

Food may vary from that photographed. We receive prices from our suppliers before the season starts. Prices correct at time of print.

Allergy information available on request.







# Starting and finishing points Priory Marina Priory Country Park, Barkers Lane, Bedford MK41 9DJ

(52°07'58.6"N 0°26'08.1"W)(52.132945, -0.435569)

What3words: ///lion.total.prefer (John Bunyan Boat Notice Board)

Priory Marina is the home mooring of the John Bunyan.

Car Parking: ///rides.mole.atom (What3words car park)

Car Parking: Parking is available at Beefeater/ Premier Inn public car park.
After turning off Barkers Lane at the Priory Country Park sign, take the immediate right into the Premier Inn car park, and follow the John Bunyan parking signs, which point to the spaces immediately in front of you, behind the Premier Inn. Coach parking is also available in the signed spaces behind Premier Inn.

Once parked, head towards the Beefeater Restaurant, with the pub garden on your right, follow the road round until you see the John Bunyan Boat Notice Board.



Please wait here to be escorted to the mooring by one of the crew. The gate may be locked if it's out of hours.

Please note the Aquavista marina office is not connected to the John Bunyan Boat and they will not be able to assist you. You will be fined if you park beyond the marina gates. The marina is a residential area, so please do not wander from the waiting area.

Disabled passengers can be dropped off just outside the marina gates. Please do not drive into the marina or block access for residents.

# Starting and finishing points Sovereigns Quay, Bedford MK40 1NY

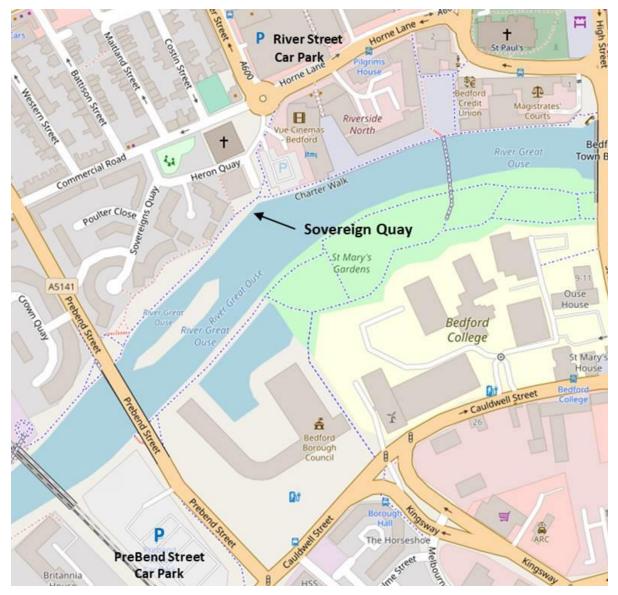
(52°08'00.8"N 0°28'17.4"W) (52.133559, -0.471486)

What3Name location ref: ///calls.lion.upon

Located to the right of Star Rowing Club and near the new Riverside Bedford Leisure Complex Riverside Square Car Park, Sovereigns Quay is ideally located for Town Centre access. Please wait by the blue John Bunyan notice board on the quayside.

Car Parking is available at Prebend Street (surface Level, Pay & Display). From the car park, head north on Prebend Street, then cross the road to join the Embankment path (Queen's Walk) and follow the river east to the Quayside and wait by the blue John Bunyan notice board. Alternative Car Parks are: Harpur Street Shopping Centre (underground car park - pay on exit). River Street Car Park (multi-storey car park- pay on exit).

There is a small pay and display car park (Riverside Square car park) behind the Riverside Premier Inn hotel, next to the mooring, which has a limited number of



disabled bays and parking for EV users only. Coaches can drop people off at the junction of Horne Lane, River St and

Commercial Rd. There is no coach parking at Sovereigns Quay, the closest coach parking is Castle Lane (MK40 3XD).

# Starting and finishing points St Mary's Gardens, Bedford

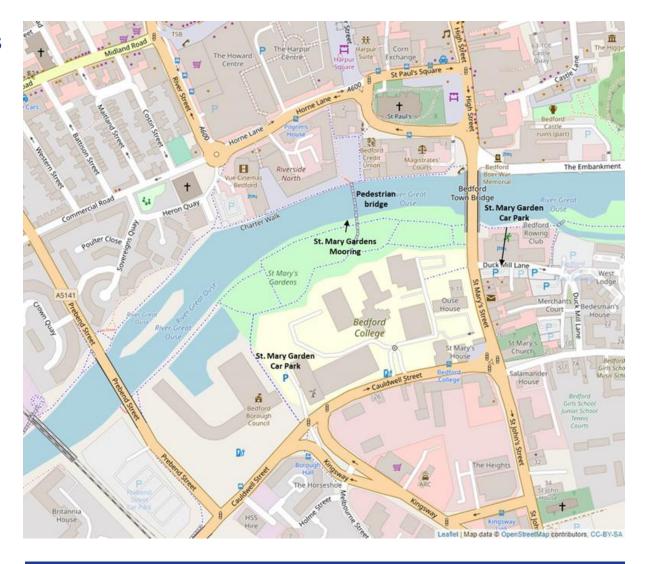
(52°08'03.2"N 0°28'05.9"W) (52.134217, - 0.468297)

What3word location ref: ///vibrates.rings.snack

We can also offer the option of mooring at St Mary's Gardens on the opposite side of the river to Riverside Bedford Leisure Complex, close to the pedestrian bridge. Please ask for more information.

Car Park: The closest car park is St Mary's Gardens Car Park (small surface Level, Pay & Display). From the car park head north following the signs to 'River & Embankment' into the garden area and follow the river east to the area just before the pedestrian bridge. Alternative Car Parks are Duck Mill Lane (surface Level, Pay & Display). Also, Prebend Street (surface Level, Pay & Display) is nearby.

**Coaches:** Drop off/pick up point outside the Magistrates Court on St Paul's Square or in Horne Lane and the closest coach parking is Castle Lane (MK40 3XD).



we suggest that you visit the <u>Bedford Borough Council</u> website for up to date parking details, payment methods, etc. **Please be aware we understand that some of these Car Parks only accept payment by card or phone.** 

# Starting and finishing points The Newnham Steps, Embankment, Bedford, (MK40 3NZ)

(52°08'05.3"N 0°27'45.3"W) (52.134818, -0.462586)

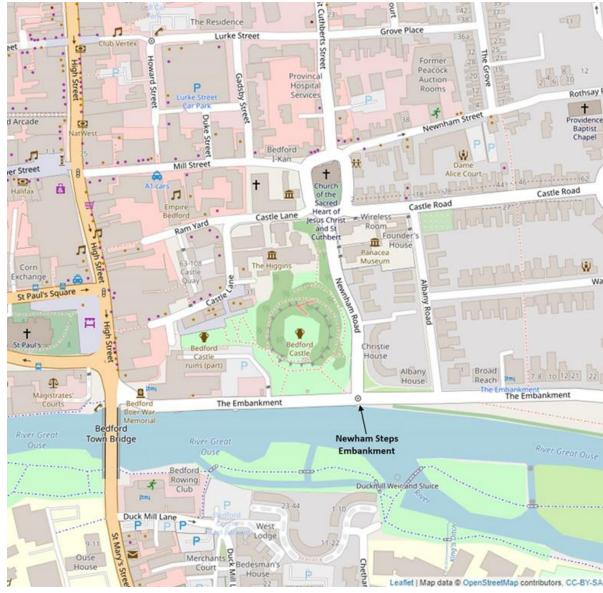
What3words location ref: ///loaded.liked.drips

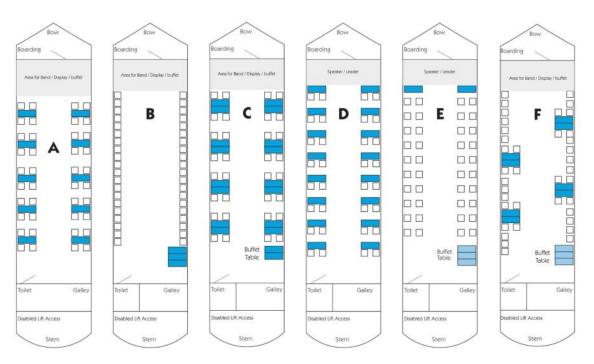
The mooring point for cruises from Newnham Steps is located at the junction of Newnham Road and the Embankment, opposite Castle Mound, and should not be confused with Town Bridge Steps, which is slightly further upstream, directly outside the Swan Hotel.

**Car Parking:** Lurke Street (multi-storey car park- pay on exit),

**Coaches:** Drop off at Castle Lane (MK40 3XD) and also coach park at same location.







### **Wheelchairs**

Each Wheelchair occupies the space of 2 passengers, and maximum passenger number must be reduced accordingly.

The maximum amount of wheelchairs we can carry is 4.

The lift dimensions are 1190mm x 900mm, which can take a medium sized wheel chair. The maximum weight the lift can be used for is 200kg (440lbs).

A: Standard Cabin layout. Catering for up to 40 guests, suitable for snack and light meals set in tables for four with space for a buffet table and space to accommodate reception or musician area. Ability to accommodate up to 50 without reception area.

**B: Drinks Party layout.** Catering for up to 40 guests with seating for 40 guests around the edge. Suitable for a standing reception/party with space for band/display. Additional buffet table will reduce seating to 38 seats.

**C: Dining layout.** Catering for up to 32 guests, suitable for a sit down meal set in tables for four people using two tables together, with space for band/display. Additional buffet table will reduce seating to 28 seated passengers.

**D:** Lecture style layout. Catering for up to 32 seated delegates/guests with forward facing tables. Can accommodate two delegates per table, plus room for speaker at the front.

**E: Theatre style layout.** For up to 40 delegates/guests with forward facing seats without tables, with room for musicians/actors/speakers/display at front.

**F: Party style layout.** For up to 40 guests, which must include band members/musicians/DJ with seating for up to 38 passengers. The layout provides space at the front for a band/musicians/DJ or drinks reception area.

### Price List 2024 season

Length of Cruise	2hrs	3hrs	4hrs	7hrs
Cruise Route options	A,D,G	В,Н	C,E	F
Morning or afternoon				
Tuesday to Friday	£440	£490	£540	£690
Saturday to Sunday	£500	£550	£600	£750
Evening (after 6pm)				
Tuesday to Thursday	£495	£545	n/a	n/a
Friday to Sunday	£550	£600	n/a	n/a

Custom cruise lengths and routes may be possible, please tell us what you would like!

### Special discounts are available as follows

Registered Charities and Voluntary Organisations: 10%

Schools, Colleges, Youth Groups for cruises on Tuesday and Wednesday: 25%

For multiple bookings: by negotiation

### **Extra charges**

Extra loading time: £50 per hour

Own catering: £50. Own bar: £50

Relocation fee (town centre): £50 per hour

### **Availability**

Weekday and weekend, day and evening charter rates vary, please see the table. Please note that the John Bunyan is normally booked on Mondays for maintenance. From May to September, some days may be dedicated to public cruises.

### Cruise start time/Cruise end time

Charter cruises normally start at 10.30am, 2.30pm or 6.30pm from Priory Marina, where there is easy loading and ample free parking. Other start times or locations are available on request. Note that all cruises must be finished by 9-9.30pm, to allow the John Bunyan to be moored in Priory Marina by 10pm latest.

#### Cruises from the town centre

These cruises carry a Relocation Charge.

These cruises must finish at 9.15pm latest, to allow the John Bunyan to be moored in Priory Marina by 10pm latest.

# **Charter Hire Terms and Conditions of Business**

### **Definitions**

"We", "Us" and "Our" refer to the Company - Bedford & Milton Keynes Waterway Enterprises Ltd (BMKWEL), a wholly owned subsidiary of the Bedford & Milton Keynes Waterway Trust.

"You" and "Your" and "the Hirer" refer to the Client who holds a valid charter hire booking for a privately pre-arranged Booked Trip ("the Booking") and where relevant their guests.

The "Booking" for which the Hire Fee is payable includes the agreed Cruise Time, plus 15 minutes embarkation time prior to departure and 15 minutes disembarkation time after return.

"The Vessel" means the boats utilised by us for the Booked Trips, including the John Bunyan. These Terms and Conditions and any dispute arising out of them shall be governed by

### **Booking**

English Law.

- 1. On receipt of a completed Booking Form indicating your acceptance of these Terms and Conditions, we will make a Provisional Booking. Your Booking Form will be checked and a copy returned to you with an Invoice showing the full amount to be paid, and the Deposit amount which must be paid no later than 14 days after the Invoice date. (See clause 9 below.)
- 2. A Booking will be only be Confirmed once your Deposit payment has been received. All bookings will be confirmed to the Hirer by the Company in writing, normally within 3 working days of receipt of the Deposit.
- 3. Bookings are only accepted from persons over 21 years of age who will be on board the Vessel as the Hirer throughout the Trip. (The Hirer may by agreement provide a nominee over 21 years of age to fulfil this role.)
- 4. The nature of the function for which the Booking is made must be stated by the Hirer. It is encouraged that the hirer provides as much information as possible about any special passenger requirements, especially access and dietary requirements in order for crew

- to be suitably prepared. The Company reserves the right to refuse bookings without assigning any reason for doing so.
- 5. The hirer is responsible for passing on all information contained in this brochure to passengers and suppliers, including embarkation and disembarkation points and start and finish times.
- 6. The John Bunyan offers a café service and a bar service on board. The Hirer must pay for any items obtained on board from the John Bunyan café or bar before disembarkation. Should the Hirer wish to have a bar of café open on their charter, this must be requested at the time of Booking.
- 7. In order to process your booking, we collect and store personal data from your booking form. Please read our <u>Privacy Policy</u> for more information on how we retain this.

### **Hire Fees and Other Charges**

- 8. The Hire Time Charge is made up of the Cruise Charge, payable at hourly rates, plus any of the additional charges set out in clauses 9 and 10 below.
- 9. The Hirer must pay a Deposit of 25% of the agreed Hire Time Charge by BACs, Cheque or cash ("the Deposit") in order to have the Booking confirmed.
- 10. Additional time to load/unload the Vessel, over and above the normal time for embarkation and disembarkation, may be required when the Hirer wishes to provide their own catering, bar, entertainment, or if several passengers require use of the lift. This can be booked at an extra half-hour or extra hour Loading Charge.
- 11. The normal embarkation/disembarkation point is Priory Marina. Relocation of the Vessel to any other embarkation/disembarkation point carries an additional Relocation Charge. All Bookings must allow for return of the Vessel to Priory Marina by 10pm.
- 12. The Balance of the Invoice must be paid no later than 42 days prior to the date of your Booking, by BACs, Cheque or cash or the Company may cancel the Booking and retain the Deposit. The balance comprises the remaining 75% of the Hire Time Charge plus any extra charges payable in advance.
- 13. Should a Hirer wish to provide their own catering, there will be a charge as part of the Balance payment and permission must be granted by the Management team. If a commercial hirer is intending to sell alcohol on board, there will be a charge as part of the balance payment and they will also require a TEN's (Temporary Events Notice)

  Licence. Please see the section on Alcohol and Entertainment.

14. The John Bunyan offers Catering Services which must be ordered on the Booking Form and paid for as part of the Balance payment. No changes can be made to catering options less than two working days before the cruise. A minimum of 10 meals must be ordered to secure our catering services. Should the Hirer wish to make their own catering arrangements, they may do so subject to clauses 5, 10, 12, 13, 20 and 33.

### **Passenger numbers**

- 15. For safety reasons, the maximum number of passengers that can be carried on a Booking is 50 persons including all musicians, your staff etc. The maximum number of wheelchairs allowed on board is 4.
- 16. Unaccompanied minors (aged 16 or under) are not permitted as passengers. Babies under 1 year are not included in the maximum allowable passenger count but must be included in the Boat master's passenger count. Toddlers aged 1-5 and Children aged 5-16 are included in both counts. Babies, toddlers and children must always be accompanied by an adult who is responsible at all times for their safety and behaviour. Adults or children with special or behavioural needs must be accompanied by an experienced carer.
- 17. Each Wheelchair occupies the space of 4 passengers, and if one or more Wheelchairs are carried the maximum passenger number must be reduced accordingly. Hirers must inform the John Bunyan prior to the cruise of any wheelchair users in the party. Mobility scooters are usually not permitted on board the vessel, they can be stored on the jetty but they will be left at the owners risk. Due to space restrictions, we may not be able to accept walking frames, pushchairs or folding wheelchairs to store on board.

### **Embarkation and disembarkation**

- 18. The Vessel will be ready for boarding 15 minutes before the agreed Cruise Start time. Passengers and suppliers will not be permitted to board before this time, regardless of weather conditions, in order to allow the crew to prepare. Loading must take place within this time unless additional load/unload time has been booked and a Loading Charge paid. Lost time cannot be made up and a deduction in cruising time will follow a late start.
- 19. The Vessel will arrive at the chosen disembarkation point at the agreed Cruise End time. Passengers then have 15 minutes to finish any food or drinks and to disembark. Unloading of Hirer's supplies and equipment must also take place within this time unless additional load/unload time has been booked. Any delay beyond booked time will be charged at the relevant rate.21. The Hirer must ensure that all their own

- decorations, drinks, food, presents, equipment, personal items and rubbish are removed from the Vessel and taken home. The Company will take no responsibility for any items left on board.
- 20. The Hirer and their guests are asked to respect local residents of the Marina when embarking and disembarking the Vessel and leave the area quietly and promptly at the end of Booking. Once past the marina gates, passengers should be escorted by a member of crew at all times. We ask that passengers arrive no earlier than 15 minutes before boarding and to wait at the gates for a member of crew to escort them to the boat. Passengers who need to be dropped off by car near the Marina Gates, are asked to do so by prior arrangement only, and not to block access for Marina residents.

### **Restrictions onboard**

- 21. Dogs are not permitted on the Vessel, with the exception of guide dogs and assistance dogs. No smoking is permitted at any time on any part of the Vessel, indoors or outdoors. This includes the use of electronic cigarettes.
- 22. Hirers may decorate the Vessel during booked loading time within safety regulations.

  The following are not permitted on board the Vessel: Thrown Confetti, Dry Ice, Smoke or Bubble Machines, Lit Candles, Sparklers, Fireworks or similar.

### **During the Trip**

- 23. The Company operates the Vessel to the requirements of the Department of Transport Marine Division. The Company appoints a qualified Boatmaster for the Booking who is in charge of the crew of the Vessel and all aspects of the Trip.
- 24. The Hirer is responsible for ensuring that all passengers obey the instructions of the Boatmaster and the crew. The Boatmaster reserves the right to remove any passengers not complying with the safety rules on board and prematurely end the Booking if unacceptable behaviour persists. In any such case no refund will be provided.
- 25. The Boatmaster at their absolute discretion may decide if for weather, river conditions or other reasons beyond our control, it is necessary to vary the route of the Booked Trip. If so the Hirer will be informed immediately by the Boatmaster.
- 26. The Boatmaster at their absolute discretion may decide it is unsafe to sail in which case the Vessel will remain moored and Cancellation conditions shall apply.

- 27. All passengers taking part in the Trip do so entirely at their own risk. Passengers must keep their person and belongings inside the Vessel at all times. The Company whilst taking reasonable precautions shall not be held responsible for any loss, injury, damage or costs sustained by the passengers nor any loss or damage to their personal effects whilst on board or ashore.
- 28. Any passenger wishing to leave the boat before the end of the Trip must inform a member of the crew. Any passenger failing to return to the Vessel at the designated time during a break in the Trip will be deemed to have left the Trip, and the Company will no longer be responsible for them.
- 29. Any Hirer providing their own bar or catering is responsible for ensuring that nothing is thrown overboard and that all rubbish is taken away from the Vessel and the marina.
- 30. Should the Hirer have any cause for complaint, they must notify the Boatmaster before the end of the Booking. Complaints not notified will not be accepted after the Booking.

### Alcohol and entertainment

- 31. The licence currently allows us to serve alcohol after 12pm Tuesday to Sunday.
- 32. The John Bunyan Community boat is a licensed premises and operates a Challenge 25 policy, selling alcohol to guests under the age of 18 years is against the law. The Hirer is responsible for advising any guests that are over 18 years old but looks under 25 to carry acceptable ID (Photo Driving License, Passport, a proof of age card e.g. PASS Card). Crew members may at any time ask passengers for ID as proof of age and if this cannot be proved when asked, they will be asked to stop drinking and the Hirer advised not to serve them any more alcohol. The decision of the crew member is final and if not obeyed the Boatmaster may terminate the Booked Trip and return to the disembarkation point.
- 33. The terms of the John Bunyan Premises Licence permit both live and recorded music, but with limitations in residential areas, including Priory Marina, which must be observed. The Boatmaster will make these clear on the route. If these are not followed by the Hirer, the Boatmaster may terminate the Trip and return to the disembarkation point.
- 34. All galley and bar service must be paused when safety announcements are made. All bar service must close 15 minutes before the Cruise End to allow for drinking up, and all live or recorded music must cease 15 minutes before the Cruise End or on entry to Priory Marina, whichever is sooner.

- 35. The John Bunyan operates a no-glass policy. All drinks will be served from our bar in plastic glasses or cans. Commercial hirers who provide their own bar must follow this policy and serve in plastic glasses.
- 36. Commercial Hirers who wish to sell alcohol as part of their own offer to their guests must apply for and abide by the terms of a Temporary Event Note (TEN) and provide the Company with a copy two weeks before the Booking. Commercial Hirers are also obliged to operate within the John Bunyan Boat Licenced Activities. Such bookings will be taken to the board for approval. Such Hirers may seek permission in writing prior to the Booking for qualified staff to serve in the cabin, in glasses and/or from glass bottles, taking responsibility for swift action to clear up spillages and/or broken glass.
- 37. The Hirer must arrange for their suppliers and entertainers to check space and other restrictions with the Company prior to the Booking, in particular licence requirements for drinking hours and noise reduction (in line with health and safety requirements). The current limit on music on the boat is 80 decibels, and non compliance will result in the music being turned off or the cruise terminated. Music must be turned off during and scheduled or unscheduled stops.
- 38. The Hirer must advise their suppliers that the Vessel runs on an inverter, voltage may not be equivalent to mains supply, and wattage is limited to around 500 watts. The Company will not be held responsible for any equipment damage which may result from electrical surge. Any heating appliances must be approved by the Management team before the cruise.
- 39. The Hirer must advise their suppliers that they may only use electrical equipment with a current PAT certificate and must at all times follow instructions from the Boatmaster or crew. The Company will hold suppliers responsible for any damage their equipment causes to the Vessel.

### Behaviour resulting in refusal to carry

- 40. We may decide to refuse to allow you on board to be included in the Booked Trip if one or more of the following has happened or we reasonably believe may happen:
  - a. If carrying you may put the safety of the Vessel or the safety or health of any person in the Vessel in danger
  - b. If you are drunk or under the influence of drink or drugs
  - c. If your mental or physical state is a danger or risk to you, the Vessel or any person in it

- d. If you have not obeyed our instructions relating to safety or security
- e. If you have used threatening, abusive or insulting words towards us or our passengers
- f. If you have behaved in a threatening, abusive, insulting or disorderly way towards us or our passengers
- g. If you have deliberately interfered with us carrying out our duties
- h. If you have put the safety of either the Vessel or any person in it in danger
- i. If you have not paid for your Booked Trip
- 41. If you behave in any of the ways set out in clause 43 above during the Booked Trip, we may, as a result of your behaviour:
  - a) Divert the Vessel to an unscheduled place of disembarkation;
  - b) Require you to leave the Vessel; and
  - c) Require you to pay us the reasonable and proper costs of the diversion.

### Your liabilities and responsibilities

- 42. You are liable to repay us for any damage caused directly or indirectly by you or your baggage to other passengers and property, including to our property, the Vessel or us. Should you, or members of your party cause, excessive littering or other untidiness aboard you will be responsible for the associated cleaning costs.
- 43. It is your sole responsibility to:
  - a. Abide by any safety or other directions that we give at any time ("the Directions").
  - b. Ensure that any children or other persons in need of assistance or supervision who are accompanying you ("the Accompanying Persons") abide by the Directions
  - c. Ensure that you and the Accompanying Persons at all times act in a safe and reasonable manner whilst on the Vessel and do not cause any nuisance, annoyance, danger or inconvenience to any other person.
- 44. You indemnify us against any liability whatsoever that we may incur towards any person or persons for any personal injury or death or loss or damage to any property caused directly or indirectly in whole or in part by you.

### **Our liabilities**

- 45. Except in the case of death or personal injury caused by our negligence, our liability in connection with the running of a Booked Trip, whether arising in contract, debt, negligence, breach or statutory duty or otherwise, shall not exceed the sum of the cost of the Booked Trip.
- 46. An independent caterer supplies us with the Food to be provided during the Booked Trip. Except in the case of death or personal injury caused by our negligence in direct relation to our handling or storage of the Food we are not liable for any harm, injury or illness caused by the Food.

### **Cancellation of Booked Trips by the Hirer**

- 47. Cancellations by the Hirer must be confirmed in writing. Cancellations made more than 3 months in advance of the Booking will be subject to a £25 cancellation fee which will be deducted from the Deposit, and the rest of the Deposit returned. Between 3 months and 43 days the Deposit will be retained but no further payment will be due. For cancellations made 3-42 days before the Booking 50% of the Total Hire Fee is forfeited. For cancellations made less than 3 whole days before the Booking 100% of the Total Hire Fee is forfeited.
- 48. Additional cancellation fees may apply for any entertainment, catering or any other services booked through the Company.

# Changes to and cancellations of Booked Trips by the Company

- 49. The Company may change or cancel schedules for Booked Trips without prior notice in the event of bad weather, high or low river levels, mechanical problems or other circumstances beyond our control.
- 50. If the Vessel must remain moored due to such reasons, the Hirer will be offered the choice of a reduction of 50% of the hourly Hire Fee to maintain the Booking as a static event at the mooring, or 100% refund of all fees paid to the Company plus all reasonable costs of supplies contracted directly by the Hirer in relation to the Booking. Neither the Hirer nor any third party shall have any further claim against the Company in respect of the cancellation and the Company shall accept no liability for any consequential loss to the Hirer.

### Ready to book?

Email us on <a href="mailto:charters@johnbunyanboat.org">charters@johnbunyanboat.org</a> or give us a call on 07861 620520 to discuss available dates. We'll book a provisional date for you which we can hold for up to one month, while you complete our booking form.

Once we've received your form, we'll send you an invoice for your cruise cost. Your invoice will have your deposit total (due 2 weeks from the invoice date) and your balance total (due 6 weeks from the cruise date) so keep it safe. It will also come with some important information for you to pass on to your passengers, coach drivers, musicians etc. Your booking will be confirmed once we've received your deposit (payable by bank transfer or cheque). If you want to make any changes after your have booked your cruise, just let us know as soon as possible. We will do our best to accommodate them if we can.

We will update you with our new catering prices as soon as we have them from our suppliers. In the mean time, please give us an indication of the food you'd like to order so we can book your date in with our caterers. We will ask for your final numbers and dietary requirements up to 2 weeks before your cruise date, and will send you an invoice for catering which is payable on receipt.

