



John Bunyan Boat



@johnbunyanboat

JB Charter Brochure 2020

2020 Charter Hire

Information brochure, price list and
terms and conditions

www.johnbunyanboat.org

0330 1239 511

Celebrate, relax and enjoy a cruise on Bedford's Great Ouse

The John Bunyan offers you a unique and fascinating venue to impress your guests with a private river cruise. A perfect venue for every occasion including wedding drinks receptions, birthdays, anniversaries, school trips, corporate functions, meetings with a difference and more...

We can cater for every occasion as you cruise along the river, simply relax and admire the scenery, or enjoy dancing and entertainment on board .

The team at John Bunyan look forward to welcoming you aboard!



On Board

The boat will carry up to 50 guests and seating arrangements are flexible to suit the nature of the trip.

For passengers with limited mobility or a visual impairment, the boat is equipped with an access lift (dimensions 1190mm x 900mm) which can take a medium sized wheel chair, walking frame, or a seat for people with disabilities. The maximum weight the lift can be used for is 200kg (440lbs).

The boat has a toilet wide enough to accommodate a medium-sized wheelchair.

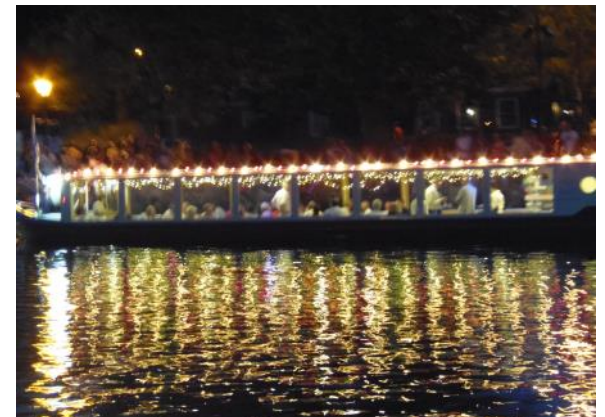
The John Bunyan has bar facilities and hot and cold catering available on board.

If you are planning a longer cruise we can arrange for a stop with a meal at The Anchor at Great Barford or The Barns Hotel. (Alternatively you can make your own arrangements.)

We have an inbuilt sound system and you can bring along your Music player (CD or devices with 3.5mm audio jack) to play your personal playlists. Prefer a DJ? Stand alone sound and lighting systems can be brought aboard and the boat can be decorated to suit your function.

You may wish to provide your own entertainment on board, or ask us for contact details of performers such as musicians, DJs etc. who have worked on the John Bunyan before, or who are known to us.

Get in touch for more information and a full quotation



Wedding Celebrations

Have a Drinks Reception with a difference!

Let us make your day unforgettable. The **John Bunyan** is the perfect venue to celebrate your wedding day. Enjoy a cruise at a time to suit you and your guests, just let us know your requirements and we will cater for them.

Please ask for our special Weddings Leaflet which sets out our range of short wedding cruise options from Priory Marina, The Barns Hotel, Sovereigns Quay or Swan Steps.

Welcome Drinks

We can provide a range of alcoholic and non-alcoholic welcome drinks for wedding guests.

Please ask for details.





Private Functions

Be it a special birthday, anniversary, school trips, corporate functions, or a meeting with a difference, give the team a call and they will be happy to discuss your ideas and help you choose the right cruise for you.

Cruises Upstream from Priory Marina

Cruise A - 2 hour cruise: Priory Marina to Bedford Town Centre through Town Lock

Going upstream through Bedford Town Lock, St. Paul's Church can be viewed as we approach Town Bridge. We continue by Sovereigns Quay and under County Bridge before turning back to Priory Marina.

Cruise B - 3 hour cruise to Queen's Bridge

For a slightly longer cruise we continue up to Queen's Bridge where we catch a glimpse of the Guru Nanak Gurdwara in Queens Park before turning round and heading back. We then go downstream towards the Barns Hotel before turning again and heading back into Priory Marina.

Cruise C - 4 hour cruise to Kempston

We continue on from Queens Park, past the double island. Midway swinging south into Kempston turning round just short of Kempston Mill to return to the Priory Marina.

Please note: all route preferences and timings are subject to river and weather conditions on the Booking Date



Cruises Downstream from Priory Marina

Cruise D - 2 hour cruise: Priory Marina through Cardington Lock

Skirting the Priory Country Park and Nature Reserves turning into Cardington Lock then along towards Castle Mill Lock before turning round to return back to Priory Marina.

Cruise E - 4 hour cruise: Priory Marina to Willington and return

Cruising towards Willington and continue through Castle Mill Lock past the earthworks associated with the Danes before turning and returning to Priory Marina.

Cruise F - Priory Marina To Great Barford 3 hours in each direction

This is our premier cruise and can include a meal at The Anchor with return either by coach or boat.

The price for a one way or return journey remains the same as the 7 hour rate - a coach return journey incurs an additional cost. Please note this cruise may not be suitable for all wheelchair users. Please call us to discuss.

Cruises from Bedford Town Centre

Cruise G - 2 hour cruise: Sovereign's Quay to Kempston and return

Cruise upriver passing the Guru Nanak Gurdwara temple in Queens Park, Kempston Outdoor Centre and on towards Kempston Mill before returning.

Cruise H - 3 hour cruise: Sovereign's Quay to Cardington and return

Cruise under the historic Town Bridge past Bedford Castle mound and then through the Town Lock, and along the quiet river to Cardington Lock.



Catering

On board the John Bunyan, we have a range of options available for you. The Café Bar includes a small bar selection, tea, coffee, soft drinks & snacks (crisps, peanuts, biscuits etc). You can order in advance from The JB Menu (on the next page). The JB operates a strict 'No Glass' policy. All our drinks are served in plastic glasses or paper cups.

You can supply your own catering and/or drinks if you prefer, there is a charge applicable to each. You may also need to allow extra time for loading/set up and for clearing away/unloading at the end of the cruise; small again there is a charge for this, please see our price list on page 15. You are responsible for providing (plastic) glassware, plates etc, and taking your rubbish away from the marina at the end of the cruise.

Café (all trips)

Water: still/sparkling	£1.00
Cans: coke etc.	£1.20
Cawston Press fruit juice	£1.50
Traditional English Tea	£1.00
Herbal/Fruit Tea	£1.00
Hot Chocolate	£1.50
Latte (Instant)	£1.00
Coffee (Instant)	£1.00
Squash Orange Ribena	£0.80
Biscuits	£0.60
Crisps	£1.00
Peanuts	£1.00
Mini Cheddars	£1.00
Single Slice Cake *	£2.00

Bar (licensed trips only)

Red, White & Rose Wine 187ml	£4.00
Prosecco 200ml	£6.00
Old Speckled Hen 440 ml	£3.00
Boddingtons 440ml	£3.00
Guinness 440ml	£3.00
Fosters 440ml	£3.00
Stella Artois 440ml	£3.00
Magners 440ml	£3.00
Gin & Tonic 250ml	£3.50
Pimms & Lemonade 250ml	£3.50
Rum & Coke 250ml	£3.50

- please note, fresh food is limited, if you would like us to cater for your guests, please see our options on the following page.
- Café prices correct at time of print, but are subject to change.

Cream Tea

Enjoy a delicious hand made scone with Rhodda's clotted cream, strawberry jam with a tea or coffee.

£6.00 per person

Ploughman's Lunch

A tasty cheddar wedge and sliced gammon, served with a mini baguette, side salad, butter and Branston Pickle with a tea or coffee (vegetarian option provided with Brie instead of gammon.)

£7.50 per person

Afternoon Tea

Served for 2 or 4 people, two sandwich quarters filled with gammon and red onion and egg and cress, one filled roll with smoked salmon and cream cheese, a scone and jam and a selection of cakes. Served with a tea or coffee. (vegetarian option available.)

£10.50 per person

These options are available as Gluten-free – please add 75p per item.

Hot Supper

Cod & Chips, Chicken & Chips or Vegetable Pancake & Chips.

£9.00 per person

Picnic Box

Two mini rolls, quarters of hand-raised pork pie, hunk of cheddar and red leicester, served with pickles celery and butter.

Gluten-free: Two gluten free rolls of ham, hunks of cheddar and red leicester - served with chutney, crudite and butter

Vegan: Two mini rolls, falafel, hummus selection - served with crudité (Gluten-free available)

£9.00 per person



Hand made Cakes

A Choice of Hand made cake, including Gluten-Free options. Please select choice on Booking Form.

14 portions per cake

£30.00 per whole cake

Breakfast

A choice of croissant, cinnamon whirl, *pain au chocolat* or vanilla and apricot crown served with a hot drink.

£3.00 per person

Other dietary requests are available on request prior to the event. Orders must consist of either hot or cold options, we cannot order a mix of both as we use different suppliers.

Food may vary from that photographed. Allergy information available on request.

Please note: Prices are subject to change.



Starting and finishing points Priory Marina Priory Country Park, Barkers Lane Bedford MK41 9DJ

(52°07'58.6"N 0°26'08.1"W)
(52.132945, -0.435569)

Priory Marina is the home mooring of the John Bunyan. Parking is available for coaches and cars at Priory Country Park, or signed spaced near Premier Inn (please read signs for time restrictions.) Once parked, head towards the Beefeater Restaurant, with the pub garden on your right, follow the road round until you see the John Bunyan Boat Notice Board. Please wait on the grass area opposite the Notice Board to be escorted to the mooring by one of the crew.

If you need to drop off passengers nearer the Marina gates before parking, please do not block access for residents. Please be aware the marina car park beyond the main gates operate as a restricted access area with **no access** allowed for John Bunyan customers. Coach parking is also available in the left-hand side car park at the Country Park.



As Priory Marina is a residential area, we ask all our passengers to respect this and to not block access, cause noise when embarking or disembarking, and not to enter the marina unless accompanied by a member of crew. We ask that passengers arrive no earlier that 15-20 minutes before departure.



Starting and finishing points

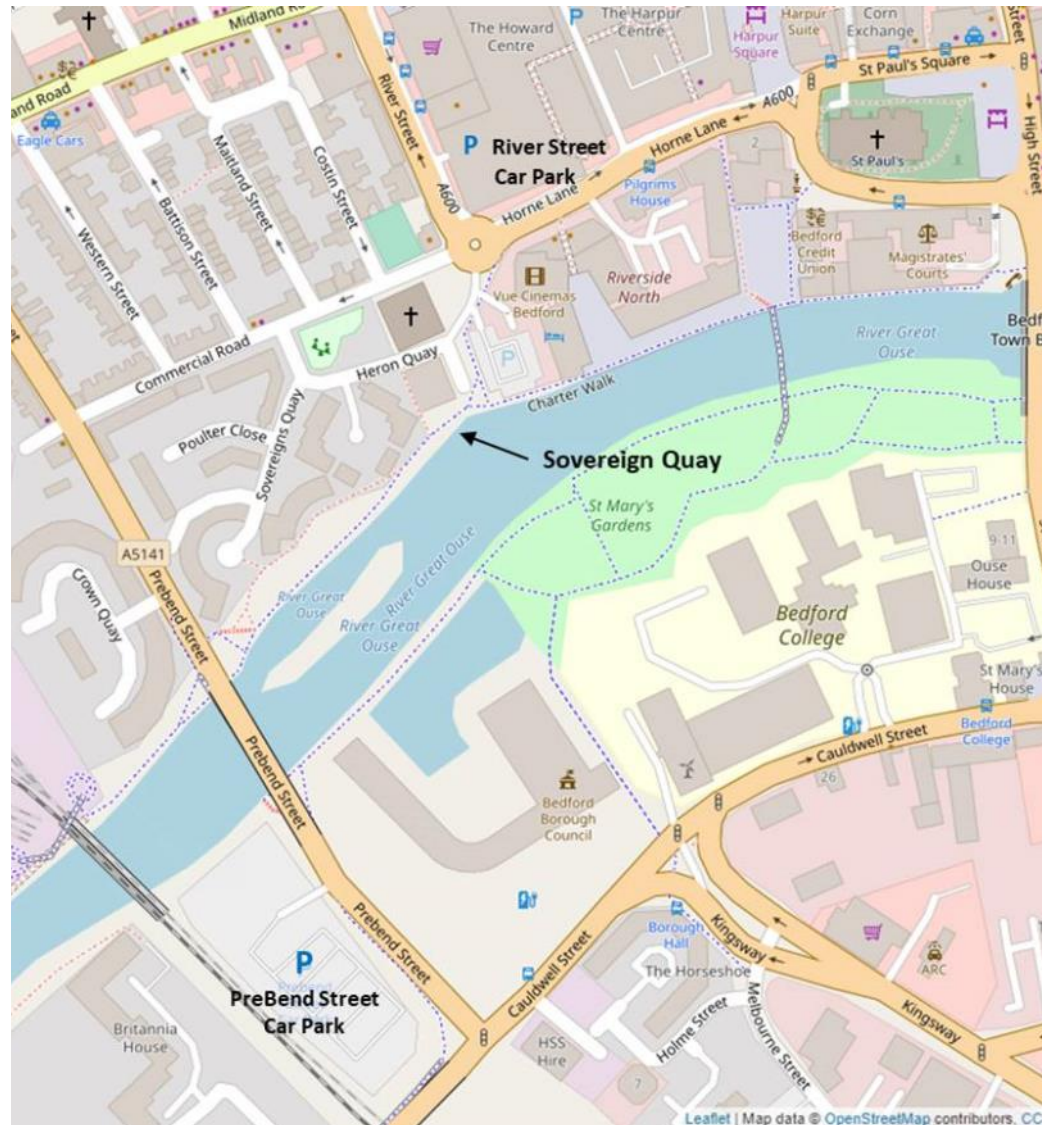
Sovereigns Quay, MK40 1QS

(52°08'00.8"N 0°28'17.4"W)
(52.133559, -0.471486)

Located next to the Star Rowing Club and near the new Riverside Bedford Leisure Complex, Sovereign's Quay is ideally located for Town Centre access. Please wait by the blue John Bunyan notice board on the quayside.

Car Parking is available at **Prebend Street** (surface Level, Pay & Display). From the car park, head north on Prebend Street, then cross the road to join the Embankment path and follow the river east to the Quayside. Alternative Car Parks are:
Harpur Street Shopping Centre (underground car park - pay on exit).
River Street Car Park (multi-storey car park - pay on exit).

There is a small pay and display car park behind the Riverside Premier Inn hotel, next to the mooring, which has a limited number of disabled bays. Coaches can drop people off at the junction of Horne Lane, River St and Commercial Rd. There is no coach parking at Sovereign's Quay, the closest coach parking is Castle Lane (MK40 3XD).



we suggest that you visit the [Bedford Borough Council](https://www.bedford.gov.uk) website for up to date parking details, payment methods, etc . **Please be aware we understand that some of these Car Parking only accept payment by card or phone.**

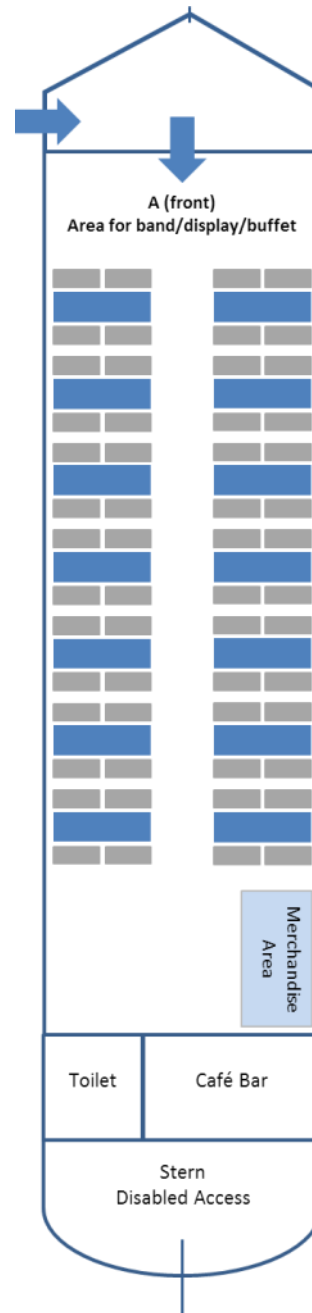
Seating Plans

The John Bunyan has five seating plans shown on the following pages for you to choose from.

Please identify the plan you require on your booking form.

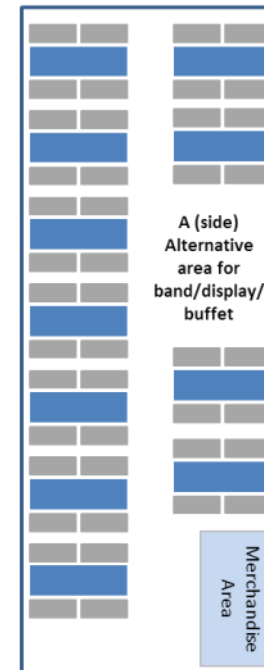
The plans can be flexible so please contact a member of the team to discuss further if needed.

If not required, tables can be removed and chairs stacked neatly in the Merchandise area.



Layout A: Café style

Up to 50 seats for snacks and light meals set in fours round up to 13 tables with space for a band/display/buffet either at the front or in the centre of one side.

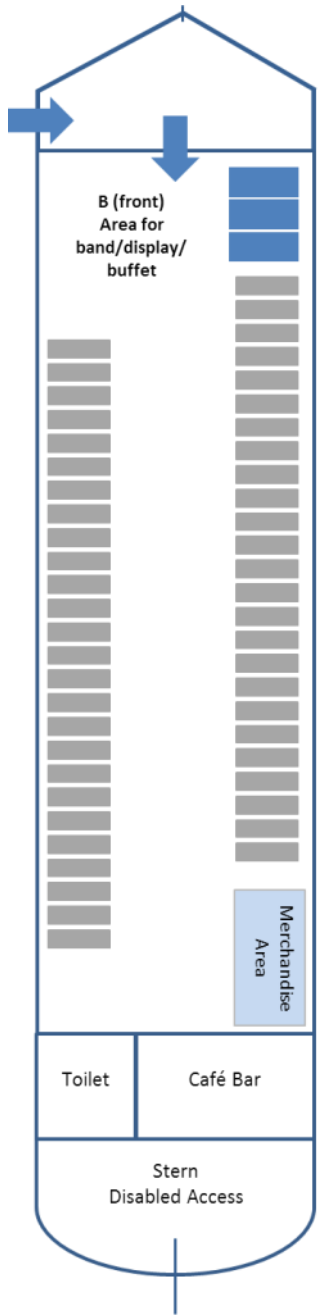


Layout A side

< Layout A front

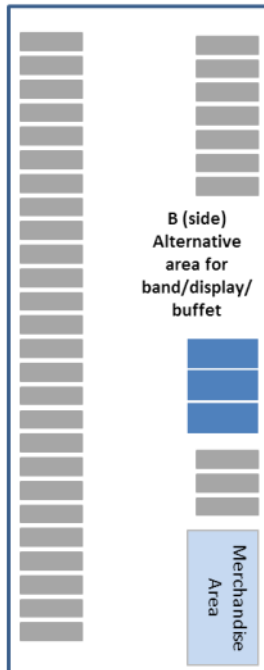


Layouts are not drawn to scale and are indicative only



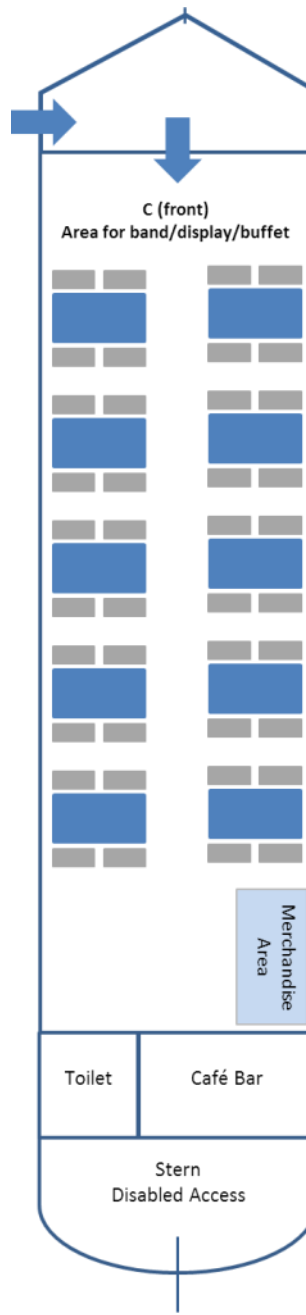
Layout B: Dance floor

Up to 50 chairs around the edge, suitable for dancing or standing drinks party, with space for band/display/buffet either at the front or in the centre of one side.



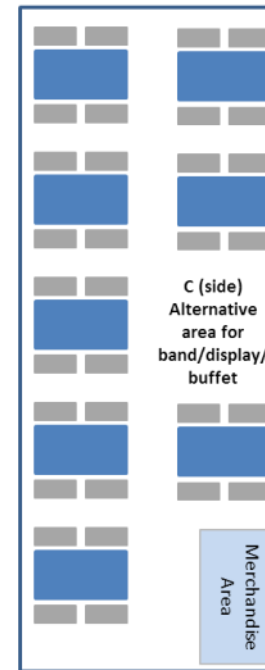
Layout B side

< Layout B front



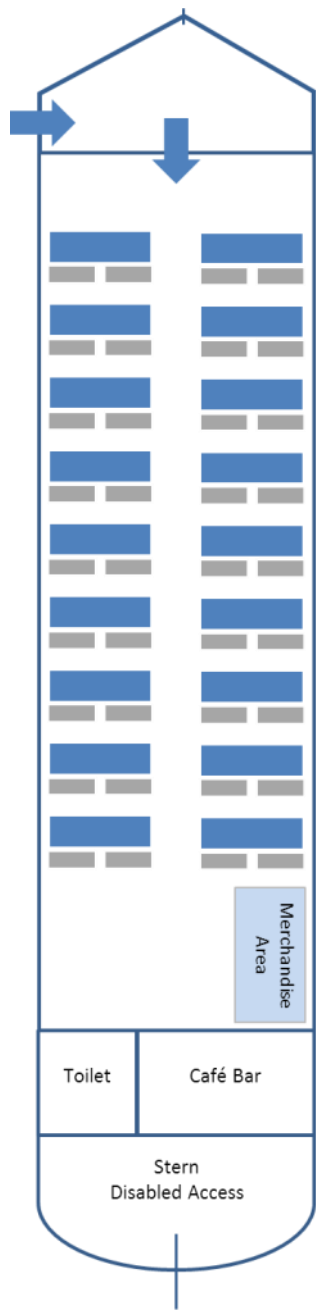
Layout C: Dinner style

Up to 40 seats suitable for a sit-down meals set in fours round up to 10 large tables with space for a band/display/buffet either at the front or in the centre of one side.



Layout C side

< Layout C front





Layout D: Lecture style

For up to 36 seats with front facing tables for two, plus a speaker/leader.



Layout E: Theatre style

Front facing seats without tables for up to 50 with room for the musicians/ band/actors/ speakers at the front.

 **Table**
 **Chairs**

Layouts are not drawn to scale and are indicative only



Wheelchairs

Each Wheelchair occupies the space of 4 passengers, and maximum passenger number must be reduced accordingly. The maximum amount of wheelchairs we can carry is 4.

Hirers must inform the John Bunyan prior to the cruise of any wheelchair users in the party, and inform those in their party of the restrictions onboard. If there are several wheelchair users, you may wish to book extra loading time, to ensure you get the most of your cruise time. You can view our access details on page 3.

Mobility scooters are not permitted on board the vessel, and cannot be stored anywhere at the departure point. Due to space restrictions, we may not be able to accept walking frames, pushchairs or folding wheelchairs to store on board.

Price List 2020 season

Length of Cruise	2hrs	3hrs	4hrs	7hrs
Cruise Route options	A,D,G	B,H	C,E	F
Morning or afternoon				
Tuesday to Friday	£360	£410	£460	£610
Saturday to Sunday	£400	£450	£500	£650
Evening (after 6pm)				
Tuesday to Thursday	£400	£450	n/a	n/a
Friday to Sunday	£450	£500	n/a	n/a

Custom cruise lengths and routes may be possible, please tell us what you would like!

Special discounts are available as follows

Registered Charities and Voluntary Organisations: 10%

Schools, Colleges, Youth Groups for cruises on Tuesday and Wednesday: 25%

For multiple bookings: by negotiation



Booking date/Day of the week/ Length of cruise

Weekday and weekend, day and evening charter rates vary, please see the table.

Please note that the John Bunyan is normally booked on Mondays for maintenance. From May to September, Thursdays and Sunday daytime may be dedicated to public cruises.

Cruise start time/Cruise end time

Charter cruises normally start at 10.30am, 2.30pm or 6.30pm from Priory Marina, where there is easy loading and ample free parking. Other start times or locations may be available on request. Note that all cruises must allow the John Bunyan to be moored in Priory Marina by 10pm latest.

Cruises G, H and other custom cruises from the town centre

These cruises carry a Relocation Charge of £50 . These cruises must start 45 minutes after normal start times (ie 11.15, 3.15 or 7.15) and finish at 9.15pm latest, to allow the John Bunyan to relocate from and to Priory Marina.

Extra charges

Extra loading time: 30 mins £25 or 60 mins £50

Own catering: £50. Own bar: £50

Bedford & Milton Keynes Waterway Enterprises Ltd:

Charter Hire Terms and Conditions of Business

Definitions

“We”, “Us” and “Our” refer to the Company - Bedford & Milton Keynes Waterway Enterprises Ltd (BMKWEL), a wholly owned subsidiary of the Bedford & Milton Keynes Waterway Trust.

“You” and “Your” and “the Hirer” refer to the Client who holds a valid charter hire booking for a privately pre-arranged Booked Trip (“the Booking”) and where relevant their guests.

The “Booking” for which the Hire Fee is payable includes the agreed Cruise Time, plus 15 minutes embarkation time prior to departure and 15 minutes disembarkation time after return.

“The Vessel” means the boats utilised by us for the Booked Trips, including the John Bunyan. These Terms and Conditions and any dispute arising out of them shall be governed by English Law.

Booking

1. On receipt of a completed Booking Form indicating your acceptance of these Terms and Conditions, we will make a Provisional Booking. Your Booking Form will be checked and a copy returned to you with an Invoice showing the full amount to be paid, and the Deposit amount which must be paid no later than 14 days after the Invoice date. (See clause 9 below.)
2. A Booking will only be Confirmed once your Deposit payment has been received. All bookings will be confirmed to the Hirer by the Company in writing, normally within 3 working days of receipt of the Deposit.
3. Bookings are only accepted from persons over 21 years of age who will be on board the Vessel as the Hirer throughout the Trip. (The Hirer may by agreement provide a nominee over 21 years of age to fulfil this role.)

4. The nature of the function for which the Booking is made must be stated by the Hirer. It is encouraged that the hirer provides as much information as possible about any special passenger requirements, especially access and dietary requirements in order for crew to be suitably prepared. The Company reserves the right to refuse bookings without assigning any reason for doing so.
5. The hirer is responsible for passing on all information contained in this brochure to passengers.
6. The John Bunyan offers a café service and a bar service on board. The Hirer must pay for any items obtained on board from the John Bunyan café or bar before disembarkation. Should the Hirer wish to have a bar of café open on their charter, this must be requested at the time of Booking.
7. In order to process your booking, we collect and store personal data from your booking form. Please read our Privacy Policy for more information on how we retain this. <https://johnbunyanboat.org/wp-content/uploads/documents/BMKWEL-privacy-and-cookies-policy-online-shop.pdf>

Hire Fees and Other Charges

8. The Hire Time Charge is made up of the Cruise Charge, payable at hourly rates, plus any of the additional charges set out in clauses 9 and 10 below.
9. The Hirer must pay a Deposit of 25% of the agreed Hire Time Charge by BACs, Cheque or cash (“the Deposit”) in order to have the Booking confirmed.
10. Additional time to load/unload the Vessel, over and above the normal time for embarkation and disembarkation, may be required when the Hirer wishes to provide their own catering, bar, entertainment, or if several passengers require use of the lift. This can be booked at an extra half-hour or extra hour Loading Charge.
11. The normal embarkation/disembarkation point is Priory Marina. Relocation of the Vessel to any other embarkation/disembarkation point carries an additional Relocation Charge. All Bookings must allow for return of the Vessel to Priory Marina by 10pm.
12. The Balance of the Invoice must be paid no later than 42 days prior to the date of your Booking, by BACs, Cheque or cash or the Company may cancel the Booking and retain the Deposit. The balance comprises the remaining 75% of the Hire Time Charge plus any extra charges payable in advance.
13. Should the Hirer, or any of their guests, wish to provide their own alcohol or catering, there will be a charge as part of the Balance payment. If the hirer is intending to sell alcohol on board, they will also require a TEN’s (Temporary Events Notice) Licence. Please see section 39 under Alcohol and Entertainment .

14. The John Bunyan offers Catering Services which must be ordered on the Booking Form and paid for as part of the Balance payment. No changes can be made to catering options less than two working days before the cruise. Should the Hirer wish to make their own catering arrangements, they may do so subject to clauses 5, 10, 12, 13, 20 and 33.

Passenger numbers

15. For safety reasons, the maximum number of passengers that can be carried on a Booking is 50 persons. We recommend on cruises where a band or DJ is booked, that is limited to 44 including all musicians etc.
16. Unaccompanied minors (aged 16 or under) are not permitted as passengers. Babies under 1 year are not included in the maximum allowable passenger count but must be included in the Boatmaster's passenger count. Toddlers aged 1-5 and Children aged 5-16 are included in both counts. Babies, toddlers and children must always be accompanied by an adult who is responsible at all times for their safety and behaviour. Adults or children with special or behavioural needs must be accompanied by an experienced carer.
17. Each Wheelchair occupies the space of 4 passengers, and if one or more Wheelchairs are carried the maximum passenger number must be reduced accordingly. Hirers must inform the John Bunyan prior to the cruise of any wheelchair users in the party. Mobility scooters are usually not permitted on board the vessel, they can be stored on the jetty but they will be left at the owners risk. Due to space restrictions, we may not be able to accept walking frames, pushchairs or folding wheelchairs to store on board.

Embarkation and disembarkation

18. The Vessel will be ready for boarding 15 minutes before the agreed Cruise Start time. Passengers and suppliers will not be permitted to board before this time, regardless of weather conditions, in order to allow the crew to prepare. Loading must take place within this time unless additional load/unload time has been booked and a Loading Charge paid. Lost time cannot be made up and a deduction in cruising time will follow a late start.
19. The Vessel will arrive at the chosen disembarkation point at the agreed Cruise End time. Passengers then have 15 minutes to finish any food or drinks and to disembark. Unloading of Hirer's supplies and equipment must also take place within this time unless additional load/unload time has been booked. Any delay beyond booked time will be charged at the relevant rate.

20. The Hirer is responsible for passing information about embarkation and disembarkation to their guests and suppliers and for ensuring that they arrive in due time for departure.
21. The Hirer must ensure that all their own decorations, drinks, food, presents, equipment, personal items and rubbish are removed from the Vessel and taken home. The Company will take no responsibility for any items left on board.
22. The Hirer and their guests are asked to respect local residents of the Marina when embarking and disembarking the Vessel and leave the area quietly and promptly at the end of Booking. Once past the marina gates, passengers should be escorted by a member of crew at all times. We ask that passengers arrive no earlier than 15 minutes before boarding and to wait at the gates for a member of crew to escort them to the boat. Passengers who need to be dropped off by car near the Marina Gates, are asked to do so by prior arrangement only, and not to block access for Marina residents.

Restrictions onboard

23. Dogs are not permitted on the Vessel, with the exception of guide dogs and assistance dogs.
No smoking is permitted at any time on any part of the Vessel, indoors or outdoors. This includes the use of electronic cigarettes.
24. Hirers may decorate the Vessel during booked loading time within safety regulations. The following are not permitted on board the Vessel: Thrown Confetti, Dry Ice, Smoke or Bubble Machines, Lit Candles, Sparklers, Fireworks or similar.

During the Trip

25. The Company operates the Vessel to the requirements of the Department of Transport Marine Division. The Company appoints a qualified Boatmaster for the Booking who is in charge of the crew of the Vessel and all aspects of the Trip.
26. The Hirer is responsible for ensuring that all passengers obey the instructions of the Boatmaster and the crew. The Boatmaster reserves the right to remove any passengers not complying with the safety rules on board and prematurely end the Booking if unacceptable behaviour persists. In any such case no refund will be provided.
27. The Boatmaster at his absolute discretion may decide if for weather, river conditions or other reasons beyond our control, it is necessary to vary the route of the Booked Trip. If so the Hirer will be informed immediately by the Boatmaster.
28. The Boatmaster at his absolute discretion may decide it is unsafe to sail in which case the Vessel will remain moored and Cancellation conditions shall apply.

29. All passengers taking part in the Trip do so entirely at their own risk. Passengers must keep their person and belongings inside the Vessel at all times. The Company whilst taking reasonable precautions shall not be held responsible for any loss, injury, damage or costs sustained by the passengers nor any loss or damage to their personal effects whilst on board or ashore.
30. Any passenger wishing to leave the boat before the end of the Trip must inform a member of the crew. Any passenger failing to return to the Vessel at the designated time during a break in the Trip will be deemed to have left the Trip, and the Company will no longer be responsible for them.
31. Any Hirer providing their own bar or catering is responsible for ensuring that nothing is thrown overboard and that all rubbish is taken away from the Vessel and the marina.
32. Should the Hirer have any cause for complaint, they must notify the Boatmaster before the end of the Booking. Complaints not notified will not be accepted after the Booking.
38. The John Bunyan operates a strict no-glass policy. All drinks will be served from our bar in plastic glasses or cans. Hirers who provide their own bar must follow this policy and serve in plastic glasses from wine boxes, plastic bottles or cans.
39. Commercial Hirers who wish to sell alcohol as part of their own offer to their guests must apply for and abide by the terms of a Temporary Event Note (TEN) and provide the Company with a copy two weeks before the Booking. Such Hirers may seek permission in writing prior to the Booking for qualified staff to serve in the cabin, in glasses and/or from glass bottles, taking responsibility for swift action to clear up spillages and/or broken glass.
40. The Hirer must arrange for their suppliers and entertainers to check space and other restrictions with the Company prior to the Booking, in particular licence requirements for drinking hours and noise reduction (in line with health and safety requirements).
41. The Hirer must advise their suppliers that the Vessel runs on an inverter, voltage may not be equivalent to mains supply, and wattage is limited to around 500 watts. The Company will not be held responsible for any equipment damage which may result from electrical surge.
42. The Hirer must advise their suppliers that they may only use electrical equipment with a current PAT certificate and must at all times follow instructions from the Boatmaster or crew. The Company will hold suppliers responsible for any damage their equipment causes to the Vessel.

Alcohol and entertainment

33. The John Bunyan is a licensed premise and the crew operate a "Challenge 25" scheme on all charters where a bar is provided, either by the John Bunyan or the Hirer. Alcohol may in no circumstances be consumed by under-18s. The licence currently allows us to serve alcohol after 12pm Tuesday to Sunday.
34. Crew members may at any time ask passengers for ID as proof of age and if this cannot be proved when asked, they will be asked to stop drinking and the Hirer advised. The decision of the crew member is final and if not obeyed the Boatmaster may terminate the Booked Trip and return to the disembarkation point.
35. The Hirer is responsible for advising younger guests to bring ID, without which they must not be served.
36. The terms of the John Bunyan Premises Licence permit both live and recorded music, but with limitations in residential areas, including Priory Marina, which must be observed. The Boatmaster will make these clear on the route. If these are not followed by the Hirer, the Boatmaster may terminate the Trip and return to the disembarkation point.
37. All galley and bar service must be paused when safety announcements are made. All bar service must close 15 minutes before the Cruise End to allow for drinking up, and all live or recorded music must cease 15 minutes before the Cruise End or on entry to Priory Marina, whichever is sooner.

Behaviour resulting in refusal to carry

43. We may decide to refuse to allow you on board to be included in the Booked Trip if one or more of the following has happened or we reasonably believe may happen:
 - a. If carrying you may put the safety of the Vessel or the safety or health of any person in the Vessel in danger
 - b. If you are drunk or under the influence of drink or drugs
 - c. If your mental or physical state is a danger or risk to you, the Vessel or any person in it
 - d. If you have not obeyed our instructions relating to safety or security
 - e. If you have used threatening, abusive or insulting words towards us or our passengers
 - f. If you have behaved in a threatening, abusive, insulting or disorderly way towards us or our passengers
 - g. If you have deliberately interfered with us carrying out our duties
 - h. If you have put the safety of either the Vessel or any person in it in danger

- i. If you have not paid for your Booked Trip
44. If you behave in any of the ways set out in clause 43 above during the Booked Trip, we may, as a result of your behaviour:
- a) Divert the Vessel to an unscheduled place of disembarkation;
 - b) Require you to leave the Vessel; and
 - c) Require you to pay us the reasonable and proper costs of the diversion.

Your liabilities and responsibilities

45. You are liable to repay us for any damage caused directly or indirectly by you or your baggage to other passengers and property, including to our property, the Vessel or us. Should you, or members of your party cause, excessive littering or other untidiness aboard you will be responsible for the associated cleaning costs.
46. It is your sole responsibility to:
- a. Abide by any safety or other directions that we give at any time (“the Directions”).
 - b. Ensure that any children or other persons in need of assistance or supervision who are accompanying you (“the Accompanying Persons”) abide by the Directions
 - c. Ensure that you and the Accompanying Persons at all times act in a safe and reasonable manner whilst on the Vessel and do not cause any nuisance, annoyance, danger or inconvenience to any other person.
47. You indemnify us against any liability whatsoever that we may incur towards any person or persons for any personal injury or death or loss or damage to any property caused directly or indirectly in whole or in part by you.

Our liabilities

48. Except in the case of death or personal injury caused by our negligence, our liability in connection with the running of a Booked Trip, whether arising in contract, debt, negligence, breach or statutory duty or otherwise, shall not exceed the sum of the cost of the Booked Trip.
49. An independent caterer supplies us with the Food to be provided during the Booked Trip. Except in the case of death or personal injury caused by our negligence in direct relation to our handling or storage of the Food we are not liable for any harm, injury or illness caused by the Food.

Cancellation of Booked Trips by the Hirer

50. Cancellations by the Hirer must be confirmed in writing. Cancellations made more than 3 months in advance of the Booking will be subject to a £25 cancellation fee which will be deducted from the Deposit, and the rest of the Deposit returned. Between 3 months and 43 days the Deposit will be retained but no further payment will be due. For cancellations made 3-42 days before the Booking 50% of the Total Hire Fee is forfeited. For cancellations made less than 3 whole days before the Booking 100% of the Total Hire Fee is forfeited.
51. Additional cancellation fees may apply for any entertainment, catering or any other services booked through the Company.

Changes to and cancellations of Booked Trips by the Company

52. The Company may change or cancel schedules for Booked Trips without prior notice in the event of bad weather, mechanical problems or other circumstances beyond our control.
53. If the Vessel must remain moored due to such reasons, the Hirer will be offered the choice of a reduction of 50% of the hourly Hire Fee to maintain the Booking as a static event at the mooring, or 100% refund of all fees paid to the Company plus all reasonable costs of supplies contracted directly by the Hirer in relation to the Booking. Neither the Hirer nor any third party shall have any further claim against the Company in respect of the cancellation and the Company shall accept no liability for any consequential loss to the Hirer.
54. Trips booked before January of the year the trip takes place, are subject to the publication of the River Events Diary published in January each year. An event may cause us to change the route, or to have to cancel your booking.

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