



Shore-based roles available

We are looking for team players with the following skills and time for both one-off tasks during the next six months and/or ongoing roles, as listed below. We currently have a management team of seven volunteers who will provide structure, contact points and support, in addition to 20 boat crew currently undergoing training.

The operation is volunteer-run and recognises that no-one can put in more than a few hours a week at most. Jane Wolfson, MKCB Chair, is happy to chat by phone or zoom to explain more about what's involved in any particular role: Contact her on volunteers.electra@bmkwaterway.org

Marketing development (Jan-April)

- a. Copy-writing of leaflets for marketing, cruise descriptions, ticketing T&Cs
- b. Design advice on brand identity to our existing design group
- c. Someone with information design skills to create 4 posters and 4 marketing leaflets and some template designs to support marketing
- d. Someone with Eventbrite skills to invite people (during March/April) to the 16 Launch Period cruises we will be running hopefully in May

Ongoing marketing

- e. Someone with time and skills to do weekly social media from March about latest news (and in due course, cruises, seats left to book, etc) this is an ongoing need of a couple of hours a week
- f. People who can do morning/afternoon slots to staff open day stands for two days in each of April, May, June, September

Community outreach

- g. People with contacts who can help us reach the business community both as customers and as sponsors of cruises for disadvantaged groups
- h. People with contacts with 'under using' community groups, which we want to attract as users
- People with skills for small fundraising bids for money to support 'sponsored cruises'

IT

j. Development and implementation of our Volunteer Management software (Better Impact) for volunteer profiling, rostering and time recording

HR:

- k. Volunteering Policy creation
- I. Volunteer Recruitment processes; Retention and development activities; Exit processes
- m. Recruitment of new volunteers to three key volunteer management team positions: Communications Lead, Volunteering Lead, Commercial Lead

Commercial/retail

- n. Commercial adviser to help us open up negotiations with catering suppliers and suppliers of uniform and other equipment needed
- o. Someone with experience of EPOS who can help us set up the system effectively
- p. Someone with experience of stock control who can help us set this process up in a simple way

Management team

q. Three ongoing roles to be filled, each leading on a specific area of operations, working with support team members: Communications Lead, Volunteering Lead, Commercial Lead

Maintenance

q. Team to do maintenance one session per week on rotas, with skills in battery performance monitoring, painting, cleaning, carpentry etc for small fit out tasks

www.bmkwaterway.org