



## Electra at Campbell Wharf



# Your Electra Cruise: Ten things you need to know

## 1. Departure and return point

Electra's boarding point is at Campbell Wharf in central Milton Keynes – see the map.

## 2. Boarding time is 10 minutes before departure

Please be with us in good time.

## 3. Parking

The postcode given on the map overleaf is correct but does not show up on all online maps, because the area is still a construction site. What3Words is more accurate: ///readers.locals.aimlessly

You can drop off near Canalside Roundabout, which is near to Electra's boarding point, but this area is restricted for parking. Please observe the regulations about parking on private land, which are clearly set out on the signage and are regularly enforced.

Parking is at Avebury Boulevard as shown on the map or at/near the MK Parks Trust Headquarters, Campbell Park Pavilion, 1300 Silbury Boulevard, Campbell Park, Milton Keynes, MK9 4AD.

Allow 5-10 minutes' walk in either case. Head towards the canal three-way bridge and you will see Electra moored below it.

## 4. If you are running late, let us know

Call the Electra Boat Phone 07863 585853. We will do what we can to help, but please note that departure cannot be delayed by more than a few minutes as this affects other guests and/or later cruises.

## 5. Cruise times are approximate

Precise cruise times depend on how busy the canal is. We do our best to return on time but please note that this may sometimes be beyond our control.

## 6. Electra is card-only for on board purchases

Please bring your payment card with you. We cannot take cash. Note that only food and drink ordered at the time of booking, or purchased on board, may be consumed.

## 7. Drinking and smoking

Electra is licensed by Milton Keynes Council to serve alcohol to passengers. Crew carry out Challenge 25 ID checks, so ensure that you and

everyone in your party bring photographic ID if needed.

No smoking or vaping is allowed anywhere on board or at the boarding point.

## 8. Access and wheelchairs

For passengers with limited mobility or visual impairment, Electra is equipped with an access lift. Lift users must either be able to manoeuvre independently or be accompanied by a suitably qualified carer.

Please ensure that your wheelchair is within the maximum width - 700mm - that Electra can accommodate on the lift and inside and that you have booked wheelchair spaces as permitted.

## 9. Safety

Electra is licensed by the Canal & River Trust to carry up to 12 passengers on board, and is staffed by qualified volunteer crew, whose role is to ensure safe and enjoyable cruises for all. Please follow the instructions of the crew (Skipper and Cabin Host) at all times.

All cruises are operated within COVID guidelines.

\* Current COVID-19 restrictions: Maximum 8 guests on ALL trips.

## 10. Bring just yourself!

Due to space restrictions, we cannot accept on board, or at the boarding point, any walking frames, pushchairs, scooters, folding wheelchairs or mobility scooters, or bulky bags.

### COVID19

All our cruises are designed to be safe and operate within Covid guidelines. We will invite you to sanitise your hands on arrival and sign in using the track and trace app, or give us your contact details manually. We suggest that you wear a face mask when boarding, leaving or moving around the boat. If on the day you are suffering Covid symptoms or have been advised to self-isolate, please stay at home.

*The full Terms & Conditions that you accepted when booking your cruise, including cancellations, changes, liabilities and responsibilities, can be found on our website [www.bmkwaterway.org](http://www.bmkwaterway.org)*

*For any queries please contact us at [bookings.electra@bmkwaterway.org](mailto:bookings.electra@bmkwaterway.org)*